

## **Borough of Downingtown**

4-10 West Lancaster Avenue

Downingtown, PA 19335

[www.downingtown.org](http://www.downingtown.org)

610-269-0344 Ext. 238 (Lori) or Ext. 200 (Val)

## **Sewer/Refuse Billing Information**

### **BILLING SCHEDULE:**

SEWER/REFUSE BILLS ARE MAILED OUT QUARTERLY IN JANUARY, APRIL, JULY AND OCTOBER - PAYMENT IS DUE THE FIRST DAY OF THE FOLLOWING MONTH.

### **PAYMENT OPTIONS:**

- PAY AT DNBFIRST (must have bill stub)
- PAY AT BOROUGH HALL (in person, or put in drop box behind Borough Hall. Please include bill stub or write account number on check.)
- PAY ONLINE at [www.downingtown.org](http://www.downingtown.org)

### **RATES:**

SEWER USAGE RATE IS \$6.28 PER 1000 GALLONS. REFUSE FEE IS \$55.00 PER QUARTER

### **DELINQUENT NOTICE:**

IF PAYMENT IS NOT MADE BY THE INITIAL DUE DATE, A DELINQUENT NOTICE IS SENT TO THE PROPERTY OWNER, WHICH INCLUDES A 10% PENALTY FEE

### **DOORHANGERS:**

IF DELINQUENT NOTICE IS NOT PAID WITHIN 10 (calendar) DAYS, A DOOR HANGER IS ISSUED AND A \$15.00 PENALTY IS ADDED TO THE ACCOUNT

### **SHUTOFFS:**

IF ACCOUNT IS NOT PAID WITHIN 10 (calendar) DAYS OF THE DOOR HANGER POSTING, WATER IS SHUT OFF. ONCE ACCOUNT IS PUT ON THE SHUT-OFF LIST, A \$50 FEE IS ADDED TO THE ACCOUNT

### **PAYMENT AGREEMENTS:**

50% OF CURRENT BALANCE MUST BE PAID WHEN AGREEMENT IS SIGNED. THERE IS A \$15 FEE TO SIGN A PAYMENT AGREEMENT. IF RESIDENT FAILS TO PAY BALANCE BY DUE DATE, WATER WILL BE SHUT OFF, AN ADDITIONAL \$50 CHARGE WILL BE ADDED TO THE ACCOUNT, AND RESIDENT WILL NOT BE ABLE TO ENTER INTO PAYMENT AGREEMENTS IN THE FUTURE

### **NSF:**

RETURNED CHECK FEE IS \$35 AND NO CHECKS WILL BE ACCEPTED AS PAYMENT FOR ONE YEAR (ACCOUNT MUST BE PAID WITH CASH, CREDIT CARD OR MONEY ORDER)