

Borough of Downingtown

4-10 West Lancaster Avenue

Downingtown, PA 19335

www.downingtown.org

610-269-0344 Ext. 238 or 200

Sewer/Refuse Billing Information

BILLING SCHEDULE:

SEWER/REFUSE BILLS ARE MAILED OUT QUARTERLY IN JANUARY, APRIL, JULY AND OCTOBER - PAYMENT IS DUE THE FIRST DAY OF THE FOLLOWING MONTH.

PAYMENT OPTIONS:

- **PAY ONLINE HERE:** <http://www.downingtown.org/BILLPAY.html>
- **PAY AT DNBFIRST (must have bill stub)**
- **PAY AT BOROUGH HALL (in person, or put in drop box behind Borough Hall. Please include bill stub or write account number on check.)**

RATES:

SEWER USAGE RATE IS \$6.28 PER 1000 GALLONS. REFUSE FEE IS \$55.00 PER QUARTER

DELINQUENT NOTICE:

IF PAYMENT IS NOT MADE BY THE INITIAL DUE DATE, A DELINQUENT NOTICE IS SENT TO THE PROPERTY OWNER, WHICH INCLUDES A 10% PENALTY FEE

DOORHANGERS:

IF DELINQUENT NOTICE IS NOT PAID WITHIN 10 (calendar) DAYS, A DOOR HANGER IS ISSUED AND A \$15.00 PENALTY IS ADDED TO THE ACCOUNT

SHUTOFFS:

IF ACCOUNT IS NOT PAID WITHIN 10 (calendar) DAYS OF THE DOOR HANGER POSTING, WATER IS SHUT OFF. ONCE ACCOUNT IS PUT ON THE SHUT-OFF LIST, A \$50 FEE IS ADDED TO THE ACCOUNT

PAYMENT AGREEMENTS:

50% OF CURRENT BALANCE MUST BE PAID WHEN AGREEMENT IS SIGNED. THERE IS A \$15 FEE TO SIGN A PAYMENT AGREEMENT. IF RESIDENT FAILS TO PAY BALANCE BY DUE DATE, WATER WILL BE SHUT OFF, AN ADDITIONAL \$50 CHARGE WILL BE ADDED TO THE ACCOUNT, AND RESIDENT WILL NOT BE ABLE TO ENTER INTO PAYMENT AGREEMENTS IN THE FUTURE

NSF:

RETURNED CHECK FEE IS \$35 AND NO CHECKS WILL BE ACCEPTED AS PAYMENT FOR ONE YEAR (ACCOUNT MUST BE PAID WITH CASH, CREDIT CARD OR MONEY ORDER)